

How to do business for **Zhong Guo NFR** 香港(中國郵購)

1. Background

Zhong Guo NFR

Operating Currency: Hong Kong Dollar (HKD \$)

Country's formal name: The People's Republic of China (PRC)

Estimated Population: 1.3 billion

Languages : Mandarin (70%) and various dialects



Zhong Guo NFR 香港(中國郵購) is operated strictly under the policy of NFR (not for resale) business mode which means all the products purchased are for personal consumption only. Transaction currency is in Hong Kong Dollars (HKD).

2. How does China Mail Order Member enroll?

To log on www.4life.com choose "Select Country" and then click "Asia" to choose Zhong Guo NFR 香港(中國郵購). Click on enroll for a Preferred Club Member#. You will need to agree to the policy governing Mail Order Preferred Club Members by checking the box on the first page. Then, you will need to complete the electronic form and can place your enrollment First Order Packages at that same time. You will receive email confirmation of your membership and order. All required field must be filled in order to complete the process.

Upon completion, please make a copy of your China identity card/ working permit with the downloaded 4Life Preferred Club Membership number and fax to the Hong Kong Office at (852)3153-4611 for document verification purpose.

3. How soon do I need to submit the identification documents to the office?

The new member could either fax or mail the copy of identification documents to the 4Life Hong Kong office at fax: (852)3153-4611 or to the following address within 30 days. If identification documents is not received during this time period, member rebates will be held until the application is received. Please contact Hong Kong Office at our China Toll Free **(86)400-120-2618** or **(852)3153-4618** for any further enquiries.

Hong Kong Office Address:



Room 1206-8 Sands Building 17 Hankow Road, Tsim Sha Tsui, Kowloon, Hong Kong

4. How do I place additional orders?

- a. Access the Zhong Guo NFR 香港(中國郵購) website and log in and then click on the Shop icon.
- b. Please send in your additional order form to us by fax or walk in the Hong Kong Office when you visit Hong Kong.
- c. You can also contact Hong Kong Office at our China Toll Free **(86)400-120-2618** or **(852)3153-4618** and ask the staff to help you to place your additional order.

5. How does Mail Order Preferred Club Member place orders?

Please go to www.4life.com , choose Zhong Guo NFR 香港(中國郵購) website , then log in and click on Shop icon. You can also fax an order form to (852)3153-4611 or walk in Hong Kong Office. Orders are paid in HK currency.

6. Is an Autoship available to Mail Order Preferred Club Members?

Yes, you would need to log in or contact the office to establish this item. The same NFR restrictions applies and please refer to the Autoship packages above.

7. What does Mail Order Preferred Club Membership Pack include?

Mail order folder with Product Profile Sheet and Company Instruction Sheet.

8. What methods of payment can I use to pay for my orders?

Order payments can be made through cash, credit cards (Visa or MasterCard) or bank deposit (Banks charges for TT transfer payment option from HK or China banks should be noticed). Besides, you can also come to our Hong Kong office to use UnionPay.

9. How are Zhong Guo NFR orders shipped?

Packages will be shipped from Hong Kong Office to you through China Mail Order Shipping Company.

Based on the latest bulletin of The People's Republic of China Custom captioned "2010 No.43". With



effect from 1st September 2010 onwards, items purchased through mail orders or personal “not for resale” guidelines shipped into China with a declared values at RMB 50 (USD 6.25) and above are subjected to about 10% tax duty. In order to ensure effective delivery, customers ordering 4Life products shipping into China shall not exceed the number and amount of personal use. In addition, China Customs may contact and instruct on the process regarding import duties mentioned above. China mail order members are to make their own arrangement with the respective Customs to process related tax matters. It is not appropriate for 4Life Research HK Ltd representatives to contact or deal with the customs-related tax matters on members’ behalf.

Please kindly visit the link to the China Customs Department at <http://www.customs.gov.cn/publish/portal0/tab399/info231089.htm> or contact 4Life Hong Kong Ltd regarding any further enquiry.

10. What are the shipping rates?

For single items, the minimum charge is HK\$106 for first 500 grams. Then HKD \$16 for each additional 500 grams. For first order and Autoship packages, the shipping charges have been included in the package price.

11. How rebates are paid to Mail Order Preferred Club Members?

- 1) Rebates are filled to your 4Life account for the time being.
- 2) You can also come to our HK office directly to collect cash. If you are unable to collect your bonus in person, you can authorize another person to collect it on your behalf. You should complete an authorization letter and a copy of your ID card. The person who collects the money on your behalf should show us the above reference as well as his/her ID card.
- 3) You can offer us your Hong Kong bank account, rebates will be filled to your HK bank account every month automatically. If you don’t have a HK bank account, We strongly recommend you to open the cross-border account with China Construction Bank (陸港通龍卡). Rebates will be filled to your HK CCB(Asia) account, and then you can withdraw money from you CCB account in Mainland China.

12. What are the products and enrollment packages available?

Please refer to **Annex A** for the details and do check with our office for any latest promotions

China Member Mail Order Form (Enrollment Package)

Order Information			Shipping information			
Name: _____			Consignee's Name: _____ (if diff from order info)			
Order Mail No. : _____			Address (within China only) _____			
Date: _____ Year _____ Mth _____ Day _____			Tel: () _____		Tel: () _____	
Item	Pack	Description	LP	Qty	Total LP	HKD\$
80050766	Enrollment Pack 1	TF Tri Factor 5btl(s) TF Tri Factor Plus 5btl(s) Transfer Factor Chewable 2btl(s) Enummi Toothpaste 1 tb(s) Enummi Lite Body Lotion 1 tb(s) Products Profile Sheet	400			\$4,350
80050767	Enrollment Pack 2	TF Tri Factor 6btl(s) TF Tri Factor Plus 6btl(s) Products Profile Sheet	400			\$4,250
80050768	Enrollment Pack 3	TF Tri Factor 1btl(s) TF Tri Factor Plus 1btl(s) Transfer Factor Chewable 2btl(s) Products Profile Sheet	100			\$1,375
80050769	Enrollment Pack 4	TF Tri Factor 1btl(s) TF Tri Factor Plus 2btl(s) Products Profile Sheet	100			\$1,220
80050835	Enrollment Pack 5	TF Tri Factor 6btl(s) TF Tri Factor Plus 5btl(s) Enummi Toothpaste 6 tb(s) Products Profile Sheet	400			\$4,350
80050836	Enrollment Pack 6	TF Tri Factor 2btl(s) TF Tri Factor Plus 1btl(s) Enummi Toothpaste 3 tb(s) Products Profile Sheet	100			\$1,295
80099540	Enrollment Pack 7	Transfer Factor RioVida 2box(s) Transfer Factor RioVida Burst 4box(s) TF Tri Factor Plus 3btl(s) Transfer Factor Chewable 4btl(s) ChitoLite 3btl(s) Products Profile Sheet	400			\$4,470
80099539	Enrollment Pack 8	Transfer Factor RioVida 1box(s) Transfer Factor RioVida Burst 2box(s) TF Tri Factor 1btl(s) ChitoLite 1btl(s) Products Profile Sheet	110			\$1,350
* (Free Delivery for No.1-6 & No.8 enrollment package, additional HK\$150 shipping charges for No.7 enrollment package)			Total:		LP	\$

Methods of Payment :

- Cash(Walk in at Counter Only) Union Pay(Walk in at Counter Only)
 Credit Card VISA / MASTER TT Transfer (pls contact customer service for bank details)

Notes:

- 1) Customers would need to bear possible banks charges for TT Transfer payment option from Hong Kong or China banks. Customers are advised to check with their local banks regarding the additional fund transfer charges by individual banks as they varies from bank to bank.
- 2) Please fax the TT transfer invoice / receipt to 4Life Hong Kong at (852) 3153 4611 with your name and membership number to facilitate verification.
- 3) 4Life Hong Kong will process the orders the next working day upon receipt and confirmation of the TT Transfer
- 4) For credit card payment option, 4Life Hong Kong will obtain information like (card number, valid date, CVV code, and cardholder's name) through telephone verification upon receiving the order form. Please do not put down any credit card information on the order form to ensure the security of personal credit card information.

Official Use

Handled
by: _____

Date: _____

Order ID: _____

China Member Mail Order (Autoship Pack/ Single Item)

Order Information		Shipping information				
Name: _____		Consignee's Name: _____ (if diff from order info)				
Order Mail No. : _____		Address (within China only) _____				
Date: _____ Year Mth Day		Tel: () _____ Mobile : _____				
Item	Pack	Description	LP	Qty	Total LP	HKD\$
80050776	Autoship Pack-1	TF Tri Factor 1btl(s) TF Tri Factor Plus 1btl(s) TF Chewable 2btl(s)	105			\$1,325
80050777	Autoship Pack-2	TF Tri Factor 1btl(s) TF Tri Factor Plus 2btl(s)	105			\$1,160
80050837	Autoship Pack-3	TF Tri Factor 2btl(s) TF Tri Factor Plus 1btl(s) Enummi Toothpaste 2 tb(s)	105			\$1,210
80099538	Autoship Pack-4	Transfer Factor RioVida Burst 2box(s) Transfer Factor RioVida 1box(s) TF Chewable 1btl(s)	100			\$1,250
80024074	bulk item 1	TF Tri Factor (6 bottles bulk packs)	175			\$1,890
80024079	bulk item 2	TF Tri Factor Plus (6 bottle bulk packs)	250			\$2,500
80090164	bulk item 3	TF Tri Factor (12 bottles bulk packs)	350			\$3,450
80090163	bulk item 4	TF Tri Factor Plus (12 bottles bulk packs)	500			\$4,650
80024105	Single Item (Shipping Charges not included)	Transfer Factor RioVida (2 bottles / box)	50			\$510
80024110		Transfer Factor RioVida Burst (15 packs / box)	25			\$270
80024112		Transfer Factor RioVida Burst (12 for 11)	275			\$2,970
80024070		Tri Factor 第 3 (60 cap / bottle)	35			\$345
80024075		Tri Factor Plus (90 cap/bottle)	50			\$465
80024042		TF Chewable (90 cap/bottle)	35			\$358
80027519		ChitoLite (60 cap / bottle)	15			\$148
80027520		ChitoLite (12 for 11)	165			\$1,620
80025050		Enummi Toothpaste (113g)	5			\$70
80025051		Enummi Toothpaste (12 for 11)	55			\$770
80025023		enummi lite Body Lotion (250ml)	12			\$150
80025024		enummi lite Body Lotion (12 for 11)	132			\$1,650
付運收費	500g 以內 \$106 , 每超出 500g 需加收 \$ 16					\$
*Free Shipping for Autoship/ Bulk packs 1&2 only. Additional shipping charges applies for all other items.			Total:		LP	\$

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Official Use

Handledby: _____ Date: _____ Order ID: _____